



MANAGED GLOBAL GROUND TRANSPORTATION SERVICE



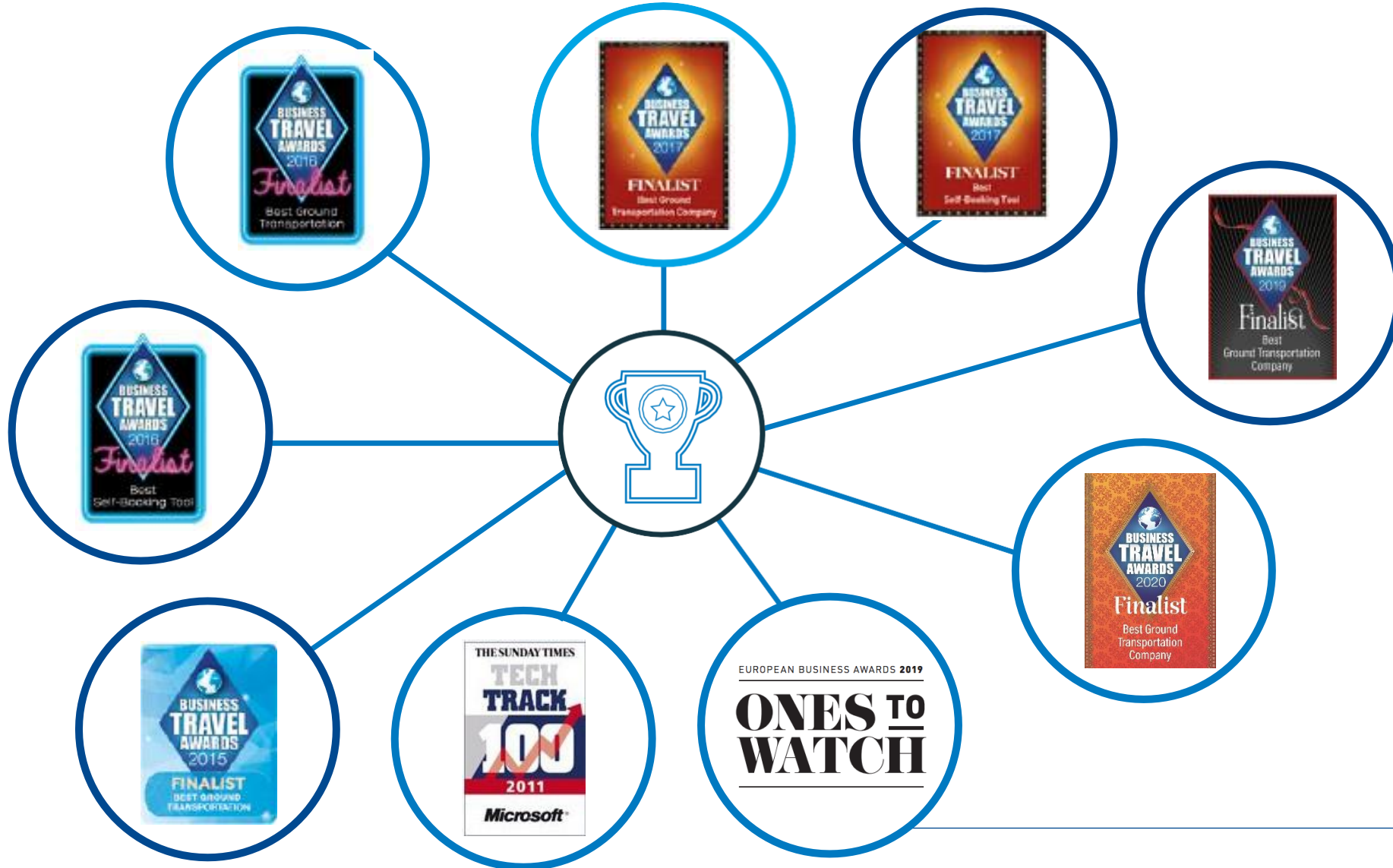


COMPANY OVERVIEW

- Independently owned, market leader in global managed ground transportation with a proven track record of providing a high level of service to customers
- Established in 2007, Headquartered in Staines upon Thames
- Service is specifically designed for the corporate market delivered to an agreed SLA
- GroundScope take full responsibility for the service and guarantee a licensed, insured, competitively priced, reliable service on every booking
- Provide a “One Stop Shop “ global ground transportation service and manage the whole process including: booking, managing the Service Partners, payment and customer support
- We ensure all service partners are licensed and insured and monitor every partner’s service levels
- Operate in 500 cities with 500 + Service Partners
- Our approach is one of partnership where we listen to our customer needs and guide and support our customers and partners
- Continual investment in and development of our technology



●●● GROUNDSCOPE AWARDS



 SOME OF OUR CLIENTS



WHY THE NEED FOR GROUNDSCOPE?



- Ground transportation is a problematic, complex and time-consuming category for corporate clients to manage
- A significant hidden travel spend, often paid for in cash
- Difficult category to monitor and control cost
- Quality control is challenging with a highly fragmented supply base
- Lack of commercial transparency - complex terms and conditions on waiting time /extra charges
- The need to incorporate this spend within corporate travel/expense processes
- Lack of meaningful management information for the category
- Employee Duty of Care responsibility - corporate manslaughter responsibility issues
- Complex IT issues of connecting to preferred booking channels, IT security



GROUNDSCOPE'S SERVICE












GROUNDSCOPE'S SERVICE INCLUDES:

- o responsibility for delivering a reliable, safe , cost effective service, payment and resolving any customer service issues
 - o provide service in dangerous cities in partnership with Anvil
 - o management and vetting of service providers
 - o full account management
 - o detailed Monthly Management Information
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- **Payment:** Credit Card or Account
 - **24/7 Customer Support Centre** for any booking, billing or service issue
 - **VIP and Events service**
 - **Safety and Security:** GroundScope employees Vetted , Data hosted at Rack Space, GDPR and PCI compliant
 - GroundScope is **vendor neutral** and work with over 500 Service Providers worldwide
 - Clients can **add their preferred service providers** to our platform, at no cost





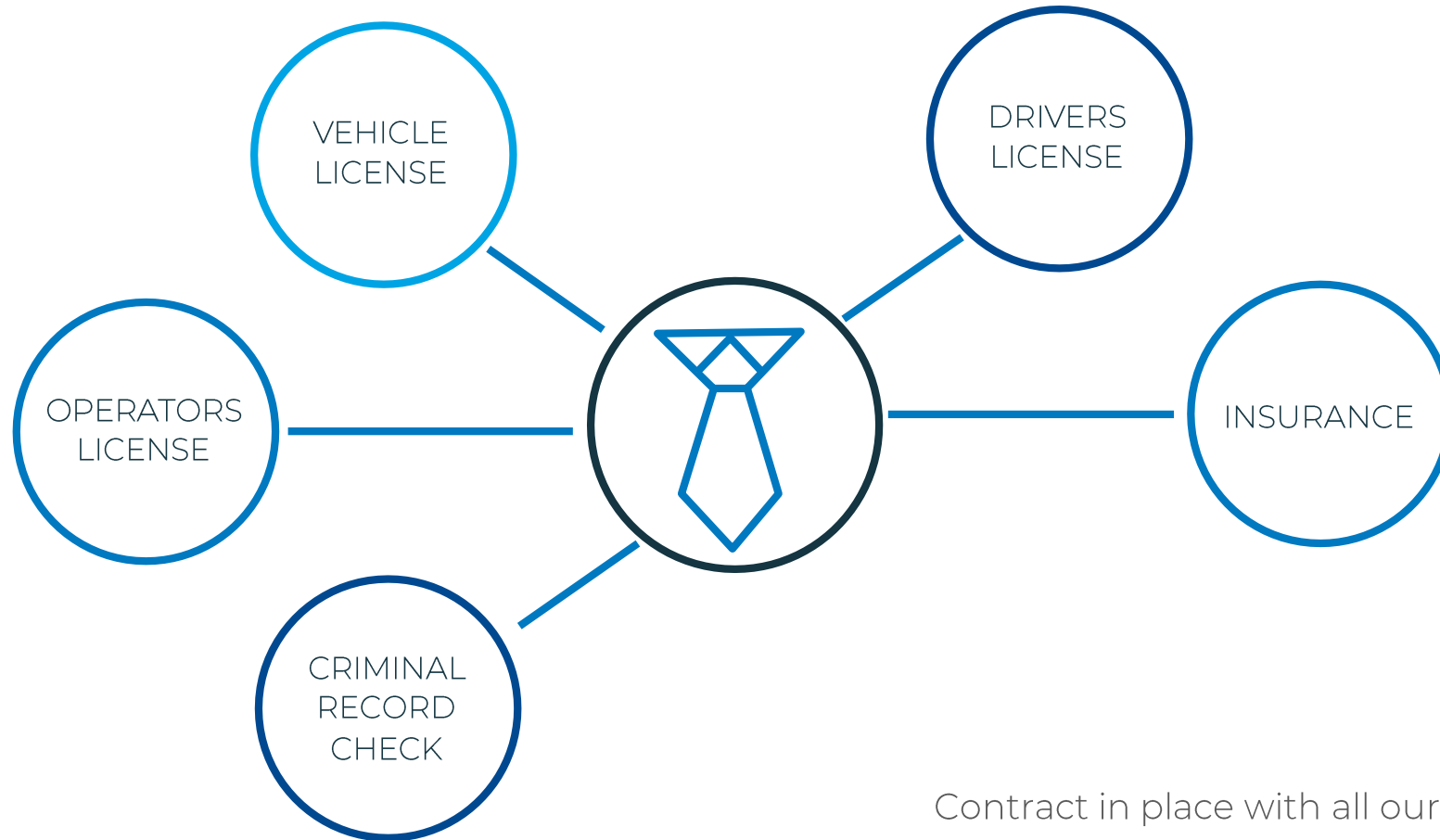
BOOKER BENEFITS

-  Quick, easy and efficient booking process
-  Pre populated required fields, postcode lookup
-  Service level choice and full pricing display
-  Immediate email confirmation of booking
-  Receipt sent after travel
-  24/7 support centre for any booking , billing or service queries
-  SMS messaging with service partner contact details
-  No requirement for cash or foreign currency
-  VIP and Events transportation service



GROUNDSCOPE SERVICE PARTNER VETTING

GroundScope fully vet all Service Partners we work with to ensure that they are fully licensed and insured, including:



Contract in place with all our Service Partners





RISK MANAGEMENT

ALL
GROUNDSCOPE
STAFF VETTED

SECURE DATA
STORAGE

ALL
GROUNDSCOPE
SERVICE
PARTNERS FULLY
VETTED

ALL AIRPORT
TRANSFERS
“MEET & GREET”
AT ARRIVALS

SEAMLESSLY
INTEGRATED
SERVICE IN
HIGHER RISK
DESTINATIONS
WITH ANVIL

EVERY HIGH RISK
TRIP WILL BE
MANAGED WITH
ANVIL'S TRAVEL
RISK SERVICE

Booking system will highlight to the traveller that the selected city is high risk and traveller can complete details of their requirements which GroundScope will review with Anvil for risk assessment and then provide traveller with quote and booking confirmation details



